Developing Effective Policies on Good Standing

Teresa Cook, M.Ed., Director of Medical Education Administration/Registrar, Keck School of Medicine of USC

Alisha Corsi, M.A., Assistant Registrar, UCF College of Medicine

Wendy Finch, M.A., Registrar, College of Medicine-Phoenix, University of Arizona

Susan Schmidt, M.D., Associate Dean for Student Affairs, Clinical Associate Professor of Family Medicine, Brody School of Medicine
AGENDA

- Definition of Good Standing
- How is Good Standing Used?
- Why is it important?
- Elements of an Effective Policy
- Policy Review
- Discussion/Share-Out
- Resources
When you verify a student is in good standing what does that mean?

- Student is not dismissed or suspended.
- All passing grades; requirements are up-to-date (health, ACLS/BLS, HIPAA, etc.); not on probation
- They have successfully completed all medical school requirements thus far and have no failures or incompletes.
- Not currently on probation
- That the student is approved to go away on away rotations (no academic issues, etc).
- A performance oversight committee has not issued a Letter of Concern for academic or professionalism reasons.
- The student is approved to apply for externships and not on leave or in the process of being dismissed.
- Eligible for away rotation; making minimum academic progress to degree
- The student meets the definition of good standing per our policy.
When you receive a student at your institution that is in good standing, what do you think that means?

- All required clerkships completed, all required certifications completed (Mask Fit, BLS, Fingerprint clearance card, HIPAA, BBP or OSHA), Immunization records up to date, not on LOA, passed Step exam.
- Eligible to participate in all academic, social and visiting rotations.
- He/she are passing all courses and performing at required standards.
- Making minimum progress to degree
- No academic issues, not on probation.
- Not suspended or dismissed
- That all failures have been remediated

- The student has no outstanding adverse actions - i.e., is not on academic or non-academic probation, has no unremediated failures in courses, and is currently enrolled or eligible for enrollment.
- The student is in good standing, academic warning, or might be on probation, but is still progressing towards graduation.
- They are have successfully completed all their medical school requirements
- Students are making satisfactory academic progress
Boiled down...what constitutes “good standing”

- Not dismissed or suspended or in process of being dismissed
- Enrolled or eligible to be enrolled
- No professionalism concerns
- No academic difficulties or passed all coursework
- Not on probation
- Has met requirements (e.g. BLS, OSHA/HIPAA, annual health compliance reqs, etc.)
- Making adequate progress toward graduation
What is Good Standing?

**Wikipedia:** A person or organization in *good standing* is regarded as having complied with all their explicit obligations, while not being subject to any form of sanction, suspension or disciplinary censure.

**COSR:** *Good Standing* often denotes that a student has met the academic and professionalism requirements of the medical school and is eligible to continue enrollment, re-enroll, or transfer elsewhere, while not being subject to any form of remediation, probation, suspension or disciplinary censure.

- **Academic:** Measures of academic performance include GPAs, board exams, academic progression, passing all coursework
- **Professional:** good citizenship, meeting codes of conduct and hippocratic oath
Do you have a policy on good standing at your institution?

14 responses

57.1% Yes
42.9% No
How is Good Standing used?

- Determine eligibility for continuing enrollment
- Away rotations and placement at clinical affiliates
- Scholarships and other awards (including academic)
- Student Leadership positions
- Insurance discounts
- Student membership to AMA and other professional organization
- Others?
Why is it important?

- Satisfactory Academic Progress (SAP)/ Financial Aid Eligibility
- Patient Safety
- Clinical Affiliations
- Time limit to degree completion (institutional policy)
- Ensures students meet institution’s core competencies

Others?
What constitutes an effective good standing policy?

Clear requirements
   a. Cumulative (number of failed courses, number of failed USMLE attempts, etc.)
   b. Try to stay away from include but not limited to statements

Published and accessible
   a. Website
   b. Student handbook

How a student loses good standing and how they return to good standing?
   a. What does it mean for the student?
Role of SAP and Probation Status

Satisfactory Academic Progress is a Department of Education regulation:

- Not just academic performance measures, but pace (lack of progression) puts a student’s financial aid in jeopardy

- Recommend aligning your Good Standing policy with the Department of Education’s SAP regulation

- Collaboration and communication with your institution’s financial aid office is essential
Oversight and Enforcement of Good Standing Policy

- Promotions/Advancement Committee
- Associate Dean of Student Affairs
- Registrar
- Curriculum/Medical Education

Others?
Good Standing Policy Review

1. Review policy at your table
2. Using Effective Practices on Developing Policies on Good Standing, what suggestions do you have to improve the policy?
3. Share-Out/Discussion
4. Questions
Policy A

A student in good standing:

1. Has received passing grades in all courses, clerkships, electives, standardized patient exams and other mandatory exercises; and
2. Has passed the appropriate USMLE exams in the recommended time period during medical school; and
3. Is not on academic probation; and
4. Behaves in accordance with high standards of professional and academic ethics.

CAPP may review the record of any student who loses good standing. Absent an exception granted by CAPP, only students in good standing will be permitted to begin a new phase. Loss of good standing ends a student's eligibility for some special programs or activities, e.g. the Scholarly Concentrations Program, dual degree programs, approval for conference travel, and permission to take clinical electives at other institutions.

Loss of good standing results in loss of Academic Eligibility for Financial Aid. For purposes of international electives, due to travel arrangements involved, good standing will be assessed based on the student's record one semester before travel. However, students with concerns of chronic marginality may not be eligible for international electives or research scholarships. In such situations, the Associate Dean for Student Affairs will make the final decision regarding such eligibility.

A student who has lost good standing will return to good standing upon completion of the required remediation and of the required probation period.
Policy B

Good Academic Standing & Progress

Good academic standing and progress is the expectation for students in the MD program. To maintain this, students must successfully complete the required curriculum on the standard academic plan or perform in accordance with their Individualized Academic Plan.

All of the following criteria are met.
- All courses passed
- Cumulative GPA ≥ 3.000
- No courses dropped
- No more than one IF grade
- No professionalism or other conduct/behavioral violations

Students in good academic standing and progress are eligible for school-sponsored scholarships and leadership positions.

Students in good academic standing may request and receive letters of support and institutional sponsorship to extracurricular educational experiences, both external (e.g. national research fellowships) and internal

**Academic Standing Review**

SPARC reviews academic standing at the end of every semester. The total number of non-passing (e.g. I, IF, DR, PI) and failing (U or F) grades received (even those successfully remediated) is used to calculate academic standing.

When calculating academic standing, all academic performance indicators and criteria (GPA, number of marginal/unacceptable course grades) are evaluated cumulatively rather than per semester.

A student may be dismissed at the end of the semester if that student does not have a minimum cumulative GPA of 2.800.

A student who fails the same course twice will be dismissed.
Policy C

Good Standing

1. A student has achieved a passing grade on the system exams, comprehensive exam, required clerkships, selectives/electives and other mandatory competencies; or be eligible to remediate any unsatisfactory grades on the system exams, comprehensive exam, required clerkships, selectives/electives and other mandatory competencies.

2. A student has passed the appropriate step of the USMLE by established deadlines.

3. A student has maintained acceptable academic and professional behavior and ethical standards as defined by the Student Performance Committee.

4. A student is making satisfactory academic progress towards degree completion.

5. A student is not on academic or professional probation as defined by the Student Performance Committee.

Process

- Loss of good standing may end a student’s eligibility for special programs, including, but not limited to, the Summer Research Fellowship program, ability to run and hold a student government position, ability to be elected by their peers for an award and the ability to be hired by the University as a student worker, peer counselor or academic coach.

- A student not in good standing also places her/his federal student aid and scholarships at risk.

- A student who has lost good standing will be notified by the Student Performance Committee and may be placed on academic or professional behavior probation.
Policy D

**Good standing:** A student in good standing:
1. Has met the committee’s guidelines for satisfactory academic progress.
2. Does not have a current academic deficiency that would cause the committee to place the student on academic probation (see section 3).

Students in good standing automatically advance to the next unit of instruction. A student not in good standing may be administratively removed from his/her next unit of academic instruction at the discretion of the School's educational affairs leadership team. The student will be referred to the SPC to determine at what point they may continue their training or further action including remediation, academic probation and/or recommendation for dismissal. Students who are not currently in good standing who earn another academic deficiency will be required to meet with SPC to determine at what point they may continue their training or further action including remediation, academic probation and/or recommendation for dismissal.

3. **Academic probation:** After review by the committee, a student may be placed on probation for any of the following academic deficiencies:
   1. Has failed a course, clerkship or elective.
   2. Has failed a required national examination.
   3. Has failed a required school examination.
   4. Has failed to maintain acceptable academic standard, ethics or professional behavior.
   5. Has failed to maintain satisfactory academic progress (see section 1).
Policy E

Rationale:
Good academic standing should be clearly defined and communicated to students, faculty and staff because it is a standing requirement for application to and/or continuation of many scholarships, internships, externships, research opportunities, school-sponsored travel and class leadership positions.

Scope and Applicability:
All students enrolled in the School of Medicine

Standard Practice Guideline:
Good academic standing is the designation given when a student has either received Pass, Pass with Remediation, High Pass, or Honors in all coursework. Any unremediated Fail on a student record in any academic year or being placed on Probation or Suspension by the SPRC will remove a student from good academic standing.

Procedures:
Students must request a verification of Good Academic Standing from the Director of School of Medicine Records and Registration.

Related Policies and Forms:

Appendix:
Wrap-Up

Questions?

Resources

Effective Practices for Developing Policies on Good Standing

COSR AAMC

Satisfactory Academic Progress Checklist

US Department of Education