AAMC Peer Evaluation Project

Pilot Program Site:
Medical University of South Carolina
Charleston, SC
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Best Practices Identified:

Onboarding, Orientation, and Outreach of New Physicians

New Physicians are introduced to an initial orientation provided by the Compliance Officers for both the Hospital and the Faculty Practice Plan. In this orientation, physicians are provided an overview of the current regulatory environment, the MUSC Code of Conduct, and how to incorporate compliance principles in their everyday practice. The Compliance Managers will then meet with each new physician with members of the Revenue Cycle Team and the Department Administrator to go over billing rules in more detail. The Compliance Manager will also review prospectively a minimum of 10 services of the new physician’s documentation and coding. If the documentation and coding meet appropriate criteria then the new physician is released from prospective review and put in the regular review queue. Additionally MUSC has a strong enforcement policy for Provider education which can result in suspension of billing privileges in the case where new provider training or subsequent annual provider training are not completed timely.