



Baylor
College of
Medicine

Administrative Space Consolidation in a Hybrid Work Environment

October 16, 2025



Administrative Space Consolidation in a Hybrid Work Environment

Components to Successful Space Consolidation

- Directive and Alignment of Senior Management
- Transactional – Identifying the Opportunity
- Strategic – Employee satisfaction with the new work environment

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Directive and Alignment of Senior Management

- Finance team advises the need to reduce lease expense
 - The current initiative is to reduce lease expense \$5M over 4 years
- Real Estate team reviews leases and proposes opportunities
- Management team (COO) communicates to Department / Group leaders of the upcoming exercise
- Space Planners meet with Department / Group leasers to devise a monitoring plan and strategy for successful implementation.

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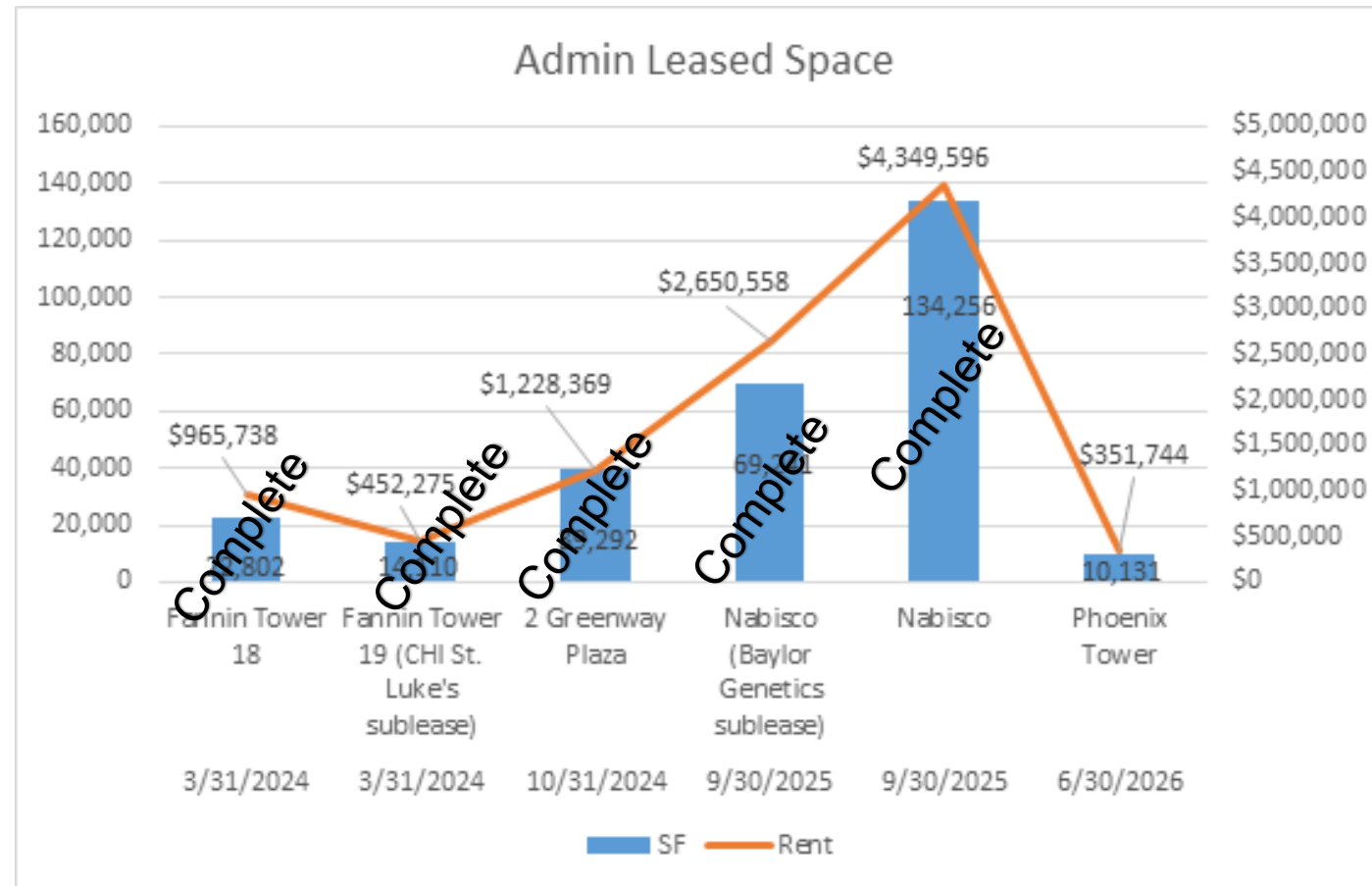
Transactional – Identifying the Opportunity

- Create a schedule including lease space size and lease end date.
- Identify lease space in your portfolio that is underutilized. Most likely administrative or clinical space.
- Develop a plan to walk the spaces at different times on different days of the week to confirm underutilization.
- Repeat walk-throughs for several weeks that do not include holidays.

Administrative Lease Space Opportunities

March 2023 - November 2024

(The Plan)



Lease Goals to be Accomplished by November 01, 2025

- Reduce administrative lease space from 196KSF to 50KSF (146KSF reduction)
- Reduce administrative annual cost from \$6.54M to \$1.62M (\$4.92M reduction)

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Walk Through Survey Results

	Average	Maximum	Minimum
Total	48.1	61	39
CCIT	9.8	13	5
Diversity & Student Services	1.5	3	0
Holding	0.4	2	0
Parking/Travel	5.4	7	4
Supply Chain	0.8	3	0
IT	1.1	2	0
Shared	0.0	0	0
Pathology	1.6	2	1
Research	0.0	0	0
Internal Audit	6.8	14	1
Finance	0.3	1	0
Mosaic	3.7	20	0
Ambulatory Ops	14.7	18	11
Shared	2.0	4	0

Nabisco - 411 Capacity, 11.7% Occupancy

	Average	Maximum	Minimum
Total	33.8	41	17
Cardiology/Research	6.3	9	2
Finance	0.0	0	0
Research	0.9	2	0
Risk Management	1.9	4	0
Human Resources	24.6	37	10

Fannin Tower 18 - 118 Capacity, 28.6% Occupancy

	Average	Maximum	Minimum
Total	92.3	116	75
Patient Business Services	62.3	83	48
Baylor Med Care/Business Ops	24.6	33	19
Shared	3.7	8	1
Chief Investment Office	1.7	4	0

Greenway 8 - 314 Capacity, 29.4% Occupancy

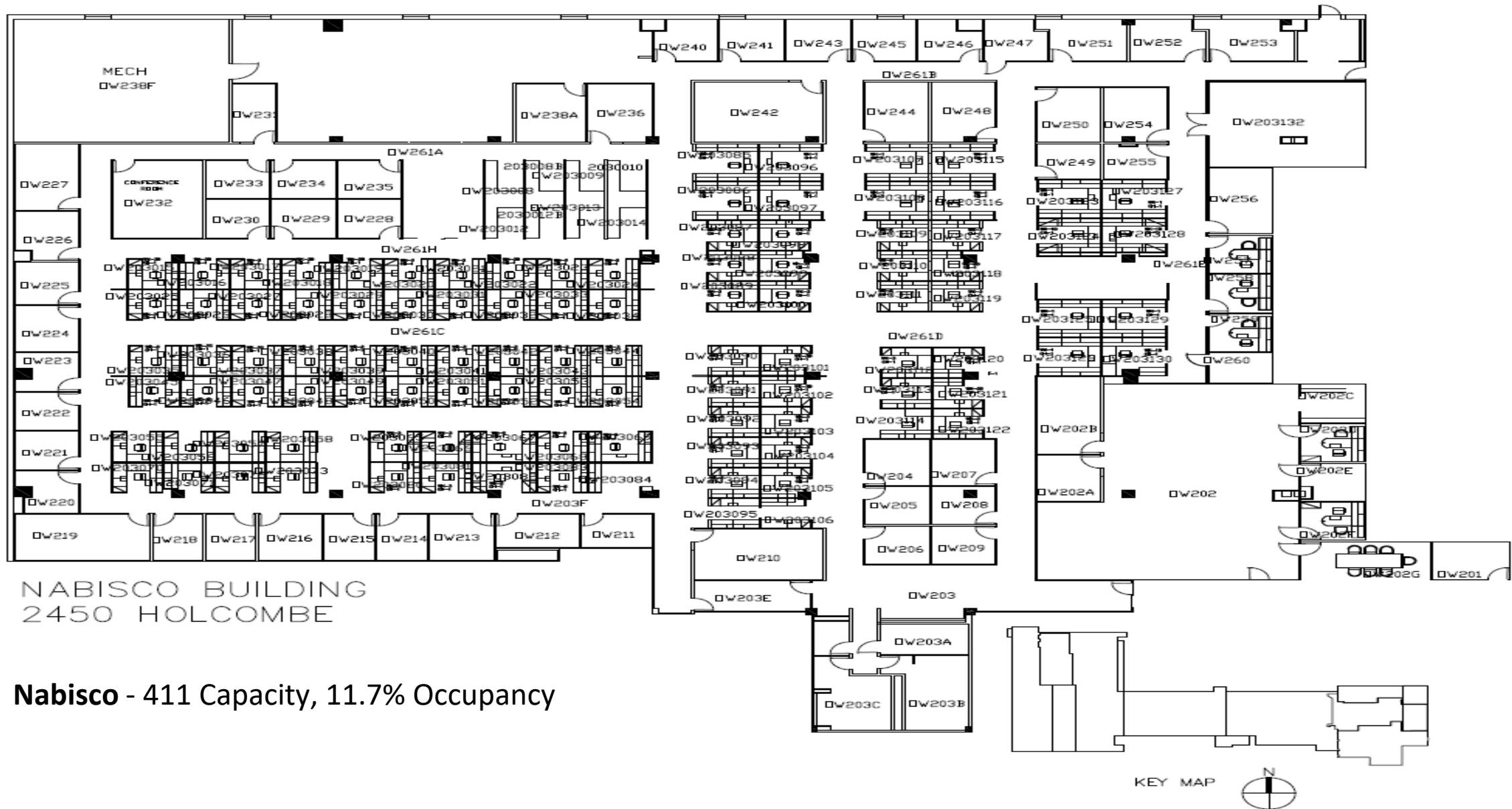
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Walk Through Survey Results – All Locations Summarized

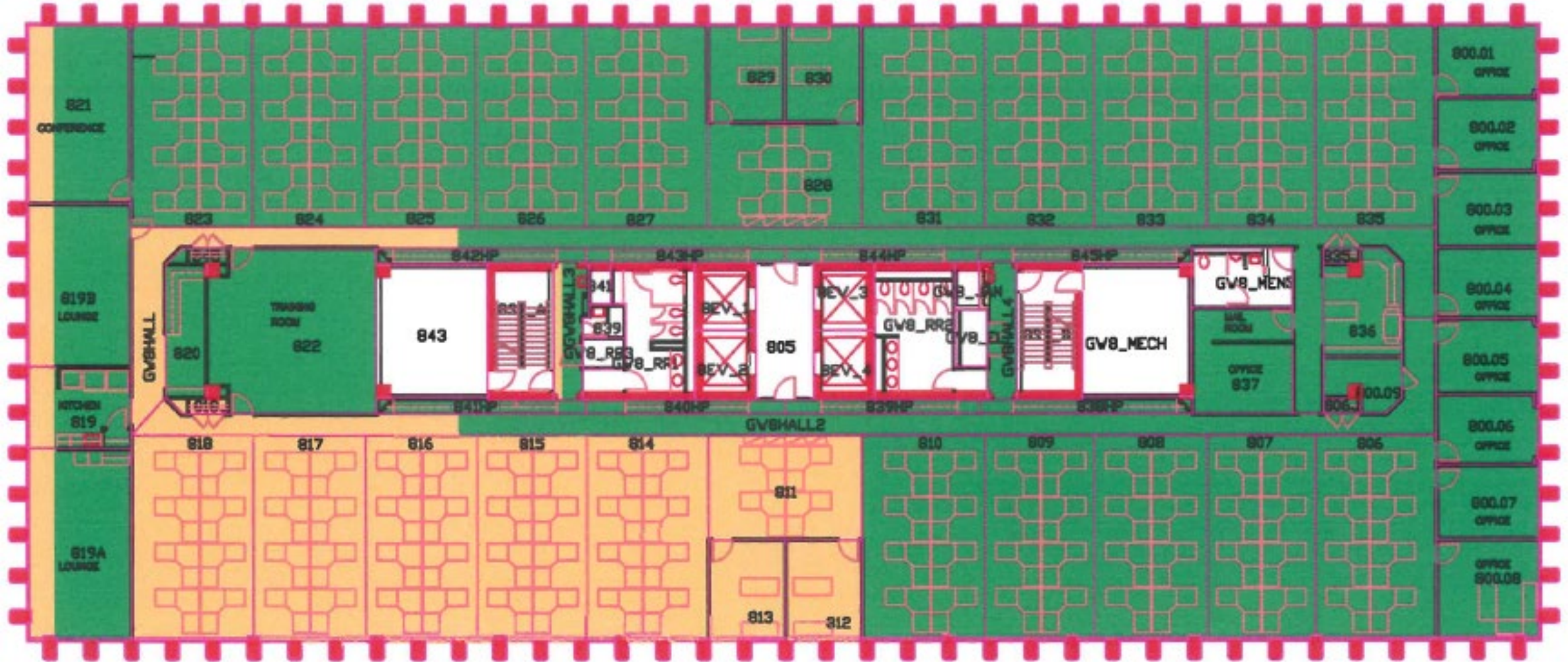
	Average Occupancy Rate	Capacity (Offices + Workstations)	Average Workstations Utilized
Nabisco	11.7%	411	48.1
6624 Fannin	28.6%	118	33.8
2 Greenway Plaza	29.4%	314	92.3
Phoenix Tower	40.5%	56	22.7
Admin 6	28.4%	68	19.3
Admin 7	10.7%	14	1.5

Survey taken over 12 days from 1/10-2/15/23

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Greenway 8th Floor – 17,500 SF;

314 Capacity, 29.4% Occupancy

Administrative Lease Space Analysis

McGovern to Greenway 2

<u>Location</u>	<u>Square Feet</u>	<u>Rate</u>	<u>Annual Expense</u>	
<u>Nabisco</u>				
Nabisco 1st floor (CCIT, OEM, Parking, IT)* Dr. Fortis, Dr. Moreno, Parking, IT training	57,498	\$ 33.83	\$ 1,945,157.34	
Nabisco 4th floor (mechanical space)	6,794	\$ 16.16	\$ 109,791.04	
Nabisco 2nd floor West (PBS, HR, Int. Audit, Risk Mgmt.)	48,442	\$ 34.09	\$ 1,651,387.78	
Nabisco Commercialization (Joe Petrosino, Michael Dilling, Global, Phiogen)	10,840	\$ 31.00	\$ 336,040.00	
Total	123,574		\$ 4,042,376.16	
<u>Greenway</u>				
Greenway 2 8th floor	19,646	\$ 30.62	\$ 601,560.52	
Greenway 2 9th floor	19,646	\$ 30.62	\$ 601,560.52	
Total	39,292		\$ 1,203,121.04	
<u>Savings</u>				% Space Reduction
Leasing GW2, 9 SF Reduction	103,928	Approach Taken	\$ 3,440,815.64	84%
Leasing GW2, 8 & 9 SF Reduction	84,282		\$ 2,839,255.12	68%
* Pathology has a lab processing space on Nabisco 1 st floor, moving to West Belfort when space is available				

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Strategic – Client Satisfaction

- Meet with department leaders to communicate this is a team effort
- Engage with Stakeholders early and often – “Coffee with Friends”
- Develop a “space scope” to ensure department space needs are met in the new space
- Hold meetings in the new location to agree on modifications necessary to make the space viable for the new occupants.
- Complete renovations to accommodate new occupants
- Provide moving support and “Go-Live” space “adjustments”

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Case Study – 2022 Finance Team Relocation

- Goal was to consolidate 22KSF to 5 KSF based on surveys and interviews with the department
- We met with the department and communicated this is a team effort
- We employed the “Coffee with Friends” concept
- We made minor modifications to the new space to accommodate the department space needs
- We completed the renovations to everyone’s satisfaction
- We provided moving support and “Go-Live” space “adjustments”

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Case Study – 2022 Finance Team Relocation

- Within 3 months of move in – occupancy dropped to 30%
- 6 months after move in – Everyone in the department signed “Remote Work” agreements.
- **Was this a Successful Relocation effort?**
 - Everyone reports being happier now than before the move
 - Employee turnover is less than before the move
 - Lease costs were reduced
 - The jury is still out on the team building challenges of working remote

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Questions ?