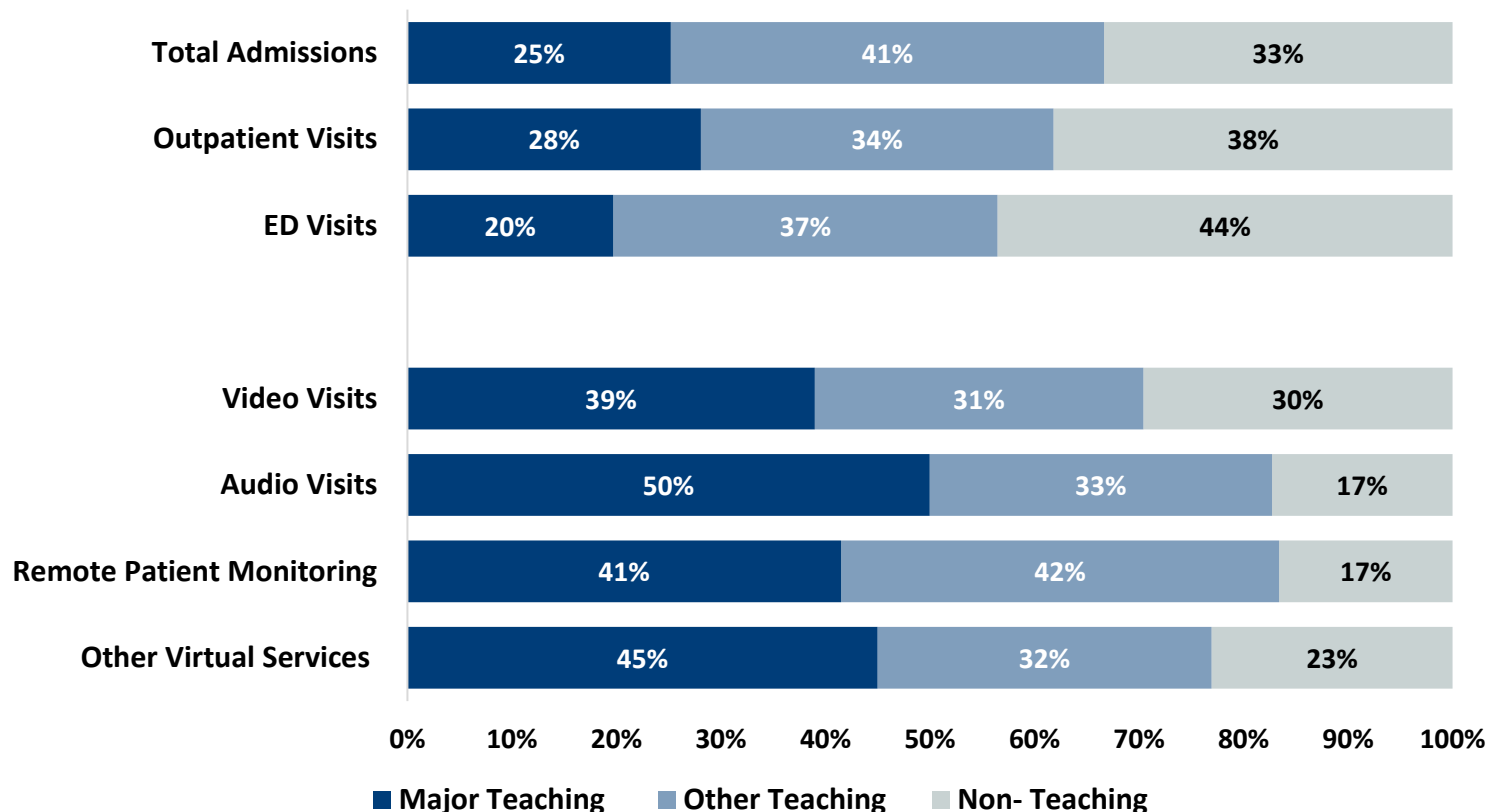


# Teaching Hospitals Most Heavily Invested in Telehealth Services During the First Year of the COVID-19 Public Health Emergency

Proportion of Hospital Services by Teaching Status, FY2020



While inpatient and outpatient volumes declined nationally by 9% and 10% respectively in FY2020 during the COVID-19 pandemic, new modes of care delivery rose to keep patients connected to their providers. During this time, teaching hospitals led adoption of telehealth. Major teaching hospitals, which comprise 8% of short-term general (STG) hospitals nationally and account for 25% of total admissions, 28% of outpatient visits and 20% of ED visits at STG hospitals, reported a high national share of telehealth services including video visits (39%) and audio visits (50%) in FY2020.

Source: AAMC Analysis of American Hospital Association (AHA) Annual Survey Database, FY2020. Hospital counts reflect total number of hospitals in the database and excludes federal hospitals, long-term care hospitals, and specialty hospitals. Reflects AAMC membership as of December 2021.

Note: Figures include values from hospitals that responded to the survey only (imputed values excluded).