

Diagnostic Safety Toolkit At a Glance

1. Preface and Acknowledgements

Purpose of the toolkit.

2. Activity One – Getting Started

Convening a team and holding a kickoff meeting.

3. Activity Two – Institutional Approach and Patient Vignettes

Questions and case scenarios to help the team think through and discuss their current institutional diagnostic testing follow-up practices; includes a slide deck of the four vignettes.

4. Activity Three – Institutional Inventory: Current Communication Processes and Practices

A 7-step process to take a deeper look at how effective current institutional practices are, and discuss ways to mitigate gaps.

5. Activity Four – Reflection and Action Guide

A culmination of the extensive conversation provides an opportunity to take concrete action.

6. Facilitator's Discussion Guide

Combines all the documents described above in a single file.