

Diagnostic Safety Toolkit At a Glance

- 1. Preface and Acknowledgements Purpose of the toolkit.
- Activity One Getting Started Convening a team and holding a kickoff meeting.
- 3. Activity Two Institutional Approach and Patient Vignettes

Questions and case scenarios to help the team think through and discuss their current institutional diagnostic testing follow-up practices; includes a slide deck of the four vignettes.

4. Activity Three – Institutional Inventory: Current Communication Processes and Practices

A 7-step process to take a deeper look at how effective current institutional practices are, and discuss ways to mitigate gaps.

5. Activity Four – Reflection and Action Guide

A culmination of the extensive conversation provides an opportunity to take concrete action.

6. Facilitator's Discussion Guide Combines all the documents described above in a single file.