Telemedicine Outpatient Workflow

**Patient**
- Arrives at Telehealth Appointment
- 15 min wait

**Physician**
- Arrives at Telehealth Appointment after Reviewing Student Notes
- Documents encounter
- Sends Rx to pharmacy

**Medical Student**
- Initial Patient Encounter
- Document in Centricity to arrive patient

**Medical Facility or Office**
- If urgent problem arises, notify physician and/or EMS

**Detailed Workflow of Student’s Role**

**Evening Before Call**
- Confirm with attending what his/her expectations are of call
- Call/Email Attending to Establish Correspondence
- Check Student Sign-Up Excel for Clinic/Attending Assignment
- Add clinic phone number into Doximity App

**Day of Appointment**
- Open Phone Script
- Sign into EMR 1 hour before first appointment
- Confirm appointment list for attending + check if video or phone appointment
- Make Phone Call via Doximity App

- Refer to detailed script in "Instructions+Script" Tab at this link:
  *Insert link to Phone Script*
- Perform Documentation in EMR

- Direct patient to Telehealth Appointment
- Notify supervising attending