The Role of Assessment in Strategic Planning

GIP Strategic Planning Steering Committee (July 14, 2020)

Presenters & Facilitators

Carolyn Brayko, Ph.D. Director, Organizational Development & Strategic Planning Office of the Dean

 University of Nevada, Reno School of Medicine
1664 N. Virginia Street, M/S 0332
Reno, NV 89557
Phone: 775.682.7934
Email: cbrayko@med.unr.edu

- Leslie Johnson, MBA Director, Planning and Institutional Effectiveness Office of the Dean
- Western Michigan University Homer Stryker M.D. School of Medicine (WMed) 1000 Oakland Drive Kalamazoo, MI 49008-8010 Phone: 269.337.4502 Email: leslie.johnson@med.wmich.edu

Assessment Experience

UNR Med

- Current plan (July 2019 June 2021)
- New leadership/strategy for practice plan (est. Summer 2020)
- Mid-stream assessment to revise plan (est. Summer 2020)
- Last major assessment October 2018

WMed

- Begins assessment January 2021
- New Dean July 1, 2021 (recruiting now)
- New plan 2022-2026
- Last major assessment 2013 (environmental scan, SWOT, stakeholder analysis, DCI; no major outcomes to assess)

Why assessment is important

 A thoughtful assessment is a critical component of strategic planning. Both as:

- the first step to strategic planning, and
- a way to monitor plan efficacy and relevance.
- Reinforces the "learning mindset" necessary for institutional effectiveness
- Contextualizes strategy

Challenges of assessment

- Prioritizing metrics
- Accessing data for review
- Time investment to review and utilize
- Analysis paralysis

Components of strategic planning assessment

- External assessment
 - Environmental scanning
 - Stakeholder analysis
- Internal assessment
 - SWOT analysis
 - Self-study
 - Outcomes assessment

Components of strategic planning assessment

- Data sources
 - Data collected for accreditation
 - LCME self-study data collection instrument (DCI)
 - ACGME annual institutional review (AIR) and program evaluations
 - Audits and Internal Surveys (Joint Commission, AAMC StandPoint, Employee Engagement/Culture surveys)
 - Organizational dashboards
 - Benchmarking data (AAMC Data Book, Press Ganey, USMLE, NRMP, MGMA)

Group Discussion

- What is the best way to synthesize all of the components and data sources for the strategic planning team to digest?
- What would you recommend to someone about to embark on the assessment process?
- What one thing worked best during your last assessment?
- How do/did you avoid analysis paralysis?

Questions?