

Improve Care at the Interface of Primary Care and Specialty Care

Referrals to specialists continue to rise. This increased specialty demand along with inefficient systems of care are negatively impacting access to specialty care for patients.

Through Project CORE, health systems are implementing EHR-based tools, called eConsults and enhanced referrals, to improve care delivery while establishing a culture of collaboration between primary care providers (PCPs) and specialists.

Since Project CORE began, the initial five participating academic medical centers (AMCs) saw measurable impact in the first three years.

By year three, **83%**
of PCPs used eConsults.



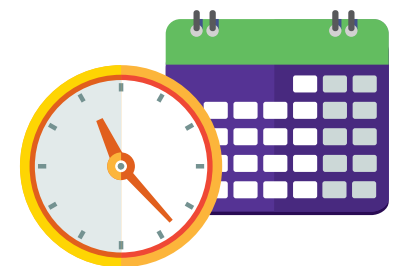
eConsults accounted for **8%**
of all medical specialty contact.

\$8 million
in estimated savings to Medicare
due to more efficient specialty use.



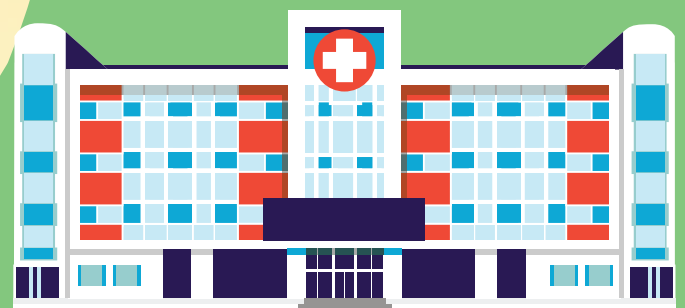
For every specialty visit averted, eConsults
saved patients \$100
in avoided copays, transportation costs,
and missed work.

Timely access to specialty
care improved by
84%.



No-show rates to CORE
specialties decreased by
17%.

As of 2022, Project CORE has expanded across the country, benefitting:



43 AMCs, children's
hospitals, and health systems,
with more than 400 total
specialties participating

More than
4,000 PCPs



More than
3.5 million
primary care patients

"eConsults have lessened patient wait times, reduced unnecessary referrals, and improved collaborative efforts amongst providers. Hope to see all specialties utilizing eConsults in the future."

—Participating AMC PCP

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For information on how to join the CORE community,
visit aamc.org/projectcore or email projectcore@aamc.org.