

## DWS System Requirements

Minimum Requirements	Recommended Requirements
Pentium 1.0 GHz	Pentium 2.4 GHz
Microsoft Windows 2000 (or at least service pack 2), XP	Microsoft Windows XP
256MB of RAM	512MB of RAM or higher
Hard drive with 60MB of free space and 1MB for each expected applicant	Hard drive with 100MB of free space and 1MB for each expected applicant
Monitor capable of displaying 1024 X 768	Monitor capable of displaying 1024 x 768
Screen color depth set at High Color (16 bit)	Screen color depth set at High Color (16 bit)
HP ScanJet 5590	HP ScanJet 5590
Access to Internet	Access to Internet
Network or shared drive for multi-user environments	Network or shared drive for multi-user environments
Procedures in place for backing up the ERAS database, either by network or removable media	Procedures in place for backing up the ERAS database, either by network or removable media

### Additional Information

- The DWS software is not available as a Macintosh native application. If you are able to use other programs designed to work with Windows, then you may be able to run the DWS. However, ERAS does not provide technical support for Macintosh.
- When installing the DWS on a Vista operating system for the first time, you will encounter the following “Program Compatibility Assistant” message. This is due to the PDF printer driver ERAS uses. Please ignore this message by selecting, “This program installed correctly” to complete the set-up installation.
- If you run the set-up again on the Vista machine, Vista will remember the setting and the message will not appear again. This is a known issue with Vista and does not prevent the PDWS from functioning correctly.

**Tip: Contact your local IT support staff or network administrator to ensure that your system is properly configured for ERAS.**