

PDWS System Requirements

Minimum Requirements	Recommended Requirements
Pentium 700 Megahertz	Pentium 2.4 Gigahertz
Microsoft Windows 2000 (at least service pack 2) XP	Microsoft Windows XP
128MB of RAM or higher	512MB of RAM or higher
Hard drive with 60MB of free space and 1MB for each expected applicant	100MB of available hard-disk space for server files and 1 MB for each expected applicant
A printer capable of printing 600 dpi, having at least 4MB of memory Programs planning to print all of their documents should consult with their Computer Services department for information on large production printers (20+ pages per minute.)	A printer capable of printing 600 dpi, having at least 4MB of memory Programs planning to print all of their documents should consult with their Computer Services department for information on large production printers (20+ pages per minute.)
Monitor capable of displaying 1024X768	Monitor capable of displaying 1024X768
Screen color depth set at High Color (16 bit)	Screen color depth set at High Color (16 bit)
Access to Internet	Access to the Internet
	Network or shared drive for multi-user environments
	Procedures in place for backing up the ERAS database, either by network or removable media
	An FTP connection using port 21 for sending documents
	Any available port greater than 1024 for receiving documents

Additional Information

- ERAS PDWS software is not available as a Macintosh native application. If you are able to use other programs designed to work with Windows, then you may be able to run the ERAS PDWS. However, ERAS does not provide technical support for Macintosh.
- Program needs to run FTP (File Transfer Protocol) across the Internet to the ERAS PostOffice to retrieve the applications. If you can connect to the Internet from your computer, you should be able to receive your files.
- When installing the PDWS on a Vista operating system for the first time, you will encounter the following “Program Compatibility Assistant” message. This is due to the PDF printer driver ERAS uses. Please ignore this message by selecting, “This program installed correctly” to complete the set-up installation.
- If you run the set-up again on the Vista machine, Vista will remember the setting and the message will not appear again. This is a known issue with Vista and does not prevent the PDWS from functioning correctly.

Printer Recommendations

Your printer needs to be connected directly to PC using the ERAS PDWS software or using LAN print facilities capable of printing in "Landscape" orientation.

Note: If your printer does not meet the minimum requirements you may not be able to print properly or save client files. PDF and other image files require a large amount of printer memory. It is recommended that you print such documents in batches as mentioned above.