

# better\_health@here.now

## Poll Results

### IAIMS Poll: User Services

**Question 6:** *What information service that you need/want is absent from your work environment?*

There were 24 responses to this question, 1/3 calling for some type of technical support, for example, "day-to-day computer support," "large database support," " Biostatistics and study design support." Approximately 20% wanted better tools for working in the web environment, from better search tools to statistics monitoring programs to development tools. 17% wanted access to more full-text resources, especially journals. 8% of respondents said they could think of no information service their institution's environment lacked.

